

## Section 1 – Identification of the Material and Supplier

Freudenberg Home & Cleaning Solutions  
Pty Ltd

Phone: 1300 669 686 (business hours)

Trading as Citrus Resources  
13-21 Maygar Boulevard  
Broadmeadows, Vic, 3047

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Website: [www.oates.com.au](http://www.oates.com.au)

Chemical nature: Water solution and emulsion of ingredients.

Trade Name: **ZEST**

Product Use: Mildly acidic toilet bowl and washroom cleaner.

Creation Date: **August, 2013**

This version issued: **September 2021** and is valid for 5 years from this date.

## Section 2 – Hazards Identification

### GHS Pictogram

GHS05: Corrosion

GHS07: Exclamation mark



### GHS Signal word: DANGER

#### HAZARD CLASSIFICATION

Hazardous according to the criteria of the Globally Harmonised System of Classification and Labelling of Chemicals (GHS).

Serious eye damage – Category 1

Skin irritation – Category 2

#### HAZARD STATEMENT:

H318: Causes serious eye damage.

P315: Causes skin irritation.

AUH066: Repeated exposure may cause skin dryness or cracking.

#### PREVENTION

P102: Keep out of reach of children.

P264: Wash affected areas thoroughly after handling.

P280: Wear protective gloves, protective clothing and eye or face protection.

#### RESPONSE

P301+P310: IF SWALLOWED: Immediately call a POISON CENTRE or doctor.

P303+P361+P353: IF ON SKIN (or hair): Remove immediately all contaminated clothing. Wash with plenty of soap and water.

P363: Wash contaminated clothing before reuse.

P304+P340: IF INHALED: Remove victim to fresh air and keep at rest in a position comfortable for breathing.

P305+P351+P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P390: Absorb spillage to prevent material damage.

P391: Collect spillage.

P370+P378: Not combustible. Use extinguishing media suited to burning materials. Water fog or fine spray is the preferred medium for large fires.

#### STORAGE

P402+P404: Store in a dry place. Store in a closed container.

P403+P235: Store in a well-ventilated place. Keep cool.

#### DISPOSAL

## SAFETY DATA SHEET

Poisons Information Centre: 13 11 26 from anywhere in Australia, (0800 764 766 in New Zealand)

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ABN 99 082 274 324

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Customer Service: 1300 669 686 | Website: [www.oates.com.au](http://www.oates.com.au)

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P501: Dispose of small quantities and empty containers by wrapping with paper and putting in garbage. For larger quantities, if recycling or reclaiming is not possible, use a commercial waste disposal service.

### Emergency Overview

**Physical Description & Colour:** Viscous green liquid.

**Odour:** Lime fragrance.

**Major Health Hazards:** Causes serious eye damage. Causes skin irritation. Repeated exposure may cause skin dryness or cracking.

### Potential Health Effects

#### Inhalation:

**Short Term Exposure:** Available data indicates that this product is not harmful. In addition product is unlikely to cause any discomfort or irritation.

**Long Term Exposure:** No data for health effects associated with long term inhalation.

#### Skin Contact:

**Short Term Exposure:** Available data indicates that this product is not harmful. It should present no hazards in normal use. However product may be irritating, but is unlikely to cause anything more than mild transient discomfort.

**Long Term Exposure:** Repeated exposure may cause skin dryness or cracking.

#### Eye Contact:

**Short Term Exposure:** This product is a severe eye irritant. Symptoms may include stinging and reddening of eyes and watering which may become copious. Other symptoms may also become evident. If exposure is brief, symptoms should disappear once exposure has ceased. However, lengthy exposure or delayed treatment may cause permanent damage.

**Long Term Exposure:** No data for health effects associated with long term eye exposure.

#### Ingestion:

**Short Term Exposure:** Significant oral exposure is considered to be unlikely. However, this product may be irritating to mucous membranes but is unlikely to cause anything more than transient discomfort.

**Long Term Exposure:** No data for health effects associated with long term ingestion.

#### Carcinogen Status:

**SWA:** No significant ingredient is classified as carcinogenic by SWA.

**NTP:** No significant ingredient is classified as carcinogenic by NTP.

**IARC:** No significant ingredient is classified as carcinogenic by IARC.

### Section 3 - Composition/Information on Ingredients

Ingredients	CAS No	Conc., %	TWA (mg/m <sup>3</sup> )	STEL (mg/m <sup>3</sup> )
Polyoxyethylene Lauryl Ether	68439-50-9	<5	not set	not set
Glycolic acid	79-14-1	<5	not set	not set
Other nonhazardous ingredients	various	5-15	not set	not set
Water	7732-18-5	to 100	not set	not set

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other nonhazardous ingredients are also possible.

The SWA TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5-day working week. The STEL (Short Term Exposure Limit) is an exposure value that may be equalled (but should not be exceeded) for no longer than 15 minutes and should not be repeated more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak" is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

### Section 4 – First Aid Measures

#### General Information:

You should call The Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 11 26 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this SDS with you when you call.

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**Inhalation:** First aid is not generally required. If in doubt, contact a Poisons Information Centre or a doctor.

**Skin Contact:** Wash gently and thoroughly with water (use non-abrasive soap if necessary) for 5 minutes or until chemical is removed.

**Eye Contact:** Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for 20 minutes or until the product is removed, while holding the eyelid(s) open. Take care not to rinse contaminated water into the unaffected eye or onto the face. Obtain medical attention immediately. Take special care if exposed person is wearing contact lenses.

**Ingestion:** If product is swallowed or gets in mouth, do NOT induce vomiting; wash mouth with water and give some water to drink. If symptoms develop, or if in doubt contact a Poisons Information Centre or a doctor.

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## Section 5 – Fire Fighting Measures

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**Fire and Explosion Hazards:** The major hazard in fires is usually inhalation of heated and toxic or oxygen deficient (or both), fire gases. There is no risk of an explosion from this product under normal circumstances if it is involved in a fire.

Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness.

Fire decomposition products from this product are not expected to be hazardous or harmful.

**Extinguishing Media:** Not combustible. Use extinguishing media suited to burning materials.

**Fire Fighting:** If a significant quantity of this product is involved in a fire, call the fire brigade.

**Flash point:** Does not burn.

**Upper Flammability Limit:** Does not burn.

**Lower Flammability Limit:** Does not burn.

**Autoignition temperature:** Not applicable - does not burn.

**Flammability Class:** Does not burn.

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## Section 6 – Accidental Release Measures

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**Accidental release:** This product is sold in small packages, and the accidental release from one of these is not usually a cause for concern. For minor spills, clean up, rinsing to sewer and put empty container in garbage. Although no special protective clothing is normally necessary because of occasional minor contact with this product, it is good practice to wear impermeable gloves when handling chemical products. In the event of a major spill, prevent spillage from entering drains or water courses and call emergency services.

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## Section 7 – Handling and Storage

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**Handling:** Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this SDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

**Storage:** Make sure that containers of this product are kept tightly closed. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. Some liquid preparations settle or separate on standing and may require stirring before use. Check packaging - there may be further storage instructions on the label.

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## Section 8 - Exposure Controls and Personal Protection

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The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: **AS/NZS 1715**, Protective Gloves: **AS 2161**, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: **AS1336** and **AS/NZS 1337**, Occupational Protective Footwear: **AS/NZS2210**.

### SWA Exposure Limits

### TWA (mg/m<sup>3</sup>)

### STEL (mg/m<sup>3</sup>)

Exposure limits have not been established by SWA for any of the significant ingredients in this product.

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems.

**Ventilation:** No special ventilation requirements are normally necessary for this product. However make sure that the work environment remains clean and that vapours and mists are minimised.

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**Eye Protection:** Protective glasses or goggles should be worn when this product is being used. Failure to protect your eyes may cause them harm. Emergency eye wash facilities are also recommended in an area close to where this product is being used.

**Skin Protection:** You should avoid contact even with mild skin irritants. Therefore you should wear suitable impervious elbow-length gloves and facial protection when handling this product. See below for suitable material types.

**Protective Material Types:** There is no specific recommendation for any particular protective material type.

**Respirator:** Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above.

Eyebaths or eyewash stations and safety deluge showers should be provided near to where this product is being handled commercially.

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## Section 9 – Physical and Chemical Properties:

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<b>Physical Description &amp; colour:</b>	Viscous green liquid.
<b>Odour:</b>	Lime fragrance.
<b>Boiling Point:</b>	Approximately 100°C at 100kPa.
<b>Freezing/Melting Point:</b>	Below 0°C.
<b>Volatiles:</b>	Water component.
<b>Vapour Pressure:</b>	2.37 kPa at 20°C (water vapour pressure).
<b>Vapour Density:</b>	As for water.
<b>Specific Gravity:</b>	1.10
<b>Water Solubility:</b>	Completely soluble in water.
<b>pH:</b>	1.0-2.0 (as supplied)
<b>Volatility:</b>	No data.
<b>Odour Threshold:</b>	No data.
<b>Evaporation Rate:</b>	As for water.
<b>Coeff Oil/water Distribution:</b>	No data
<b>Autoignition temp:</b>	Not applicable - does not burn.

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## Section 10 – Stability and Reactivity

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**Reactivity:** This product is unlikely to react or decompose under normal storage conditions. However, if you have any doubts, contact the supplier for advice on shelf life properties.

**Conditions to Avoid:** Keep containers tightly closed.

**Incompatibilities:** acids, oxidising agents.

**Fire Decomposition:** Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness. Combustion forms carbon dioxide, and if incomplete, carbon monoxide and possibly smoke. Water is also formed. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

**Polymerisation:** This product will not undergo polymerisation reactions.

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## Section 11 – Toxicological Information

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**Local Effects:**

**Target Organs:** There is no data to hand indicating any particular target organs.

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## Classification of Hazardous Ingredients

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Ingredient	Hazard Statements
Polyoxyethylene Lauryl Ether	H302: Harmful if swallowed. H318: Causes serious eye damage. H315: Causes skin irritation.
Glycolic acid	H302: Harmful if swallowed. H314: Causes severe skin burns and eye damage.

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## Section 12 – Ecological Information

This product is biodegradable. It will not accumulate in the soil or water or cause long term problems. However, until diluted or neutralised it will kill aquatic organisms it contacts due to low pH.

## Section 13 – Disposal Considerations

**Disposal:** Dispose of small quantities and empty containers by wrapping with paper and putting in garbage. For larger quantities, if recycling or reclaiming is not possible, use a commercial waste disposal service.

## Section 14 – Transport Information

**ADG Code:** This product is not classified as a Dangerous Good. No special transport conditions are necessary unless required by other regulations.

## Section 15 – Regulatory Information

**AICS:** All of the significant ingredients in this formulation are compliant with NICNAS regulations.

## Section 16 – Other Information

**Revision:** 4

**Revision Date:** 01 September 2021

**Reason for Issue:** SDS updated

**This SDS contains only safety-related information. For other data see product literature.**

**Emergency Contact: Phone 13 11 26 (Australia wide)**

### Acronyms:

<b>ADG Code</b>	Australian Code for the Transport of Dangerous Goods by Road and Rail (7 <sup>th</sup> edition)
<b>AICS</b>	Australian Inventory of Chemical Substances
<b>SWA</b>	Safe Work Australia, formerly ASCC and NOHSC
<b>CAS number</b>	Chemical Abstracts Service Registry Number
<b>IARC</b>	International Agency for Research on Cancer
<b>NOS</b>	Not otherwise specified
<b>NTP</b>	National Toxicology Program (USA)
<b>R-Phrase</b>	Risk Phrase
<b>SUSMP</b>	Standard for the Uniform Scheduling of Medicines & Poisons
<b>UN Number</b>	United Nations Number

Please read all labels carefully before using product.

The information provided in this Safety Data Sheet is correct to the best of our knowledge, information and belief at the date of its publication. The information given is designed only as guidance for safe handling, use, processing, storage, transportation, disposal and release and is not to be considered a warranty or quality specification. The information relates only to the specific material designated and may not be valid for such material used in combination with any other materials or in any process, unless specified in the text.

This SDS is prepared in accord with the Globally Harmonized System of Classification and Labelling of Chemicals (GHS), 7<sup>th</sup> Edition.

## End of Safety Data Sheet

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